



**Integrated
Care System**
Shropshire, Telford and Wrekin



**Shropshire, Telford
and Wrekin**

Joint Forward Plan Update to HOSC

May 2024

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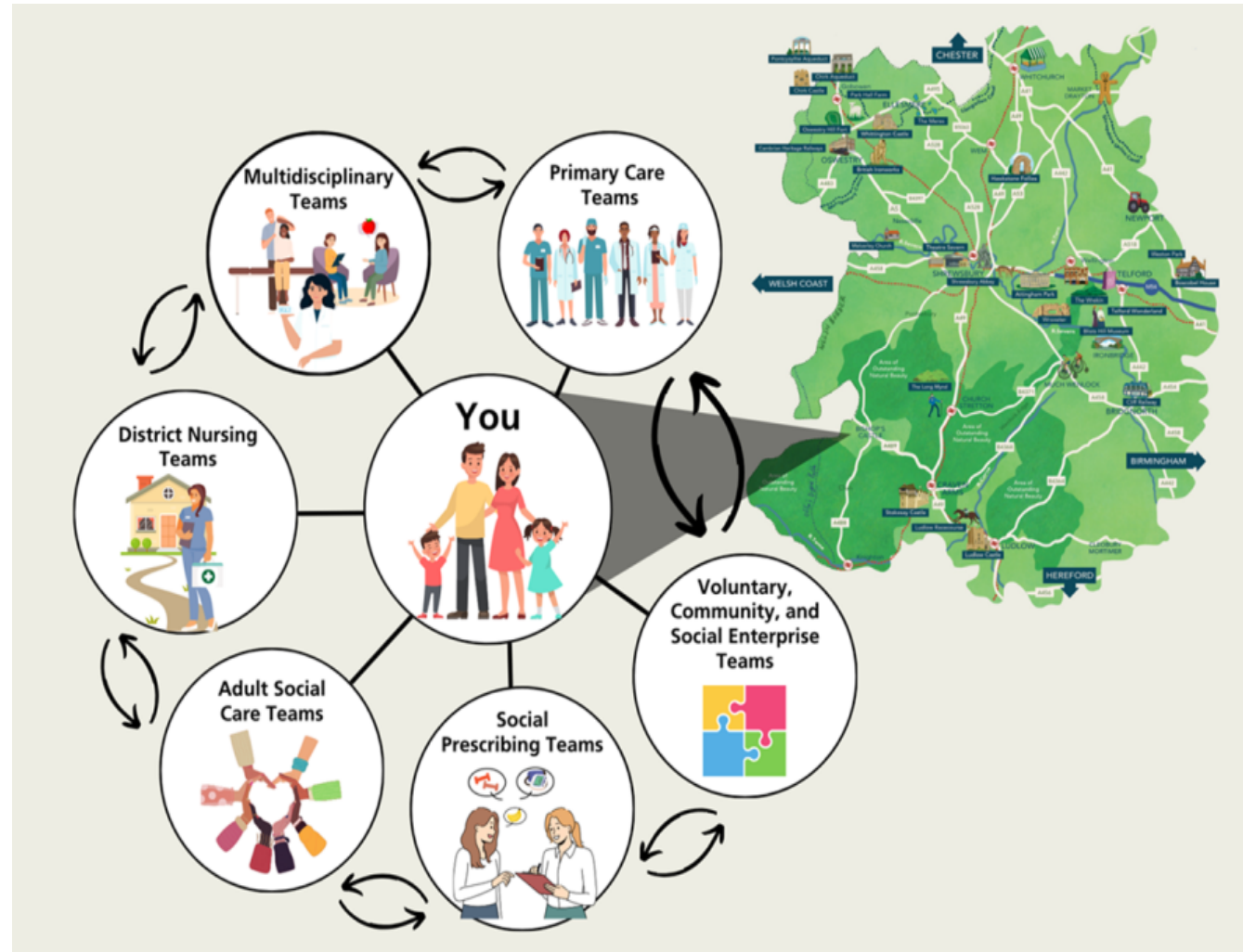
- Joint Forward Plan is a rolling 5-year system plan created to deliver the Integrated strategy set out by the Integrated Care Partnership (ICP)
- 2024/25 update will be presented to the HWWB's in May and June 2024 to include achievements, changes, risks and ambitions for year 5
- The JFP still focusses on these areas:
 - Person Centred care
 - Local care programme-Integrated neighbourhood approach
 - Hospital Transformation
 - Enablers- Finance, digital, workforce and estates



One Shropshire supports the delivery of the [Shropshire Plan](#), [the STW Joint Forward Plan](#) and the [Joint Health and Wellbeing Strategy](#). It delivers the work through the Shropshire Integrated Place Partnership (SHIPP) by working collaboratively and integrating approaches to improve service delivery and population health. The recently agreed [Prevention Framework](#) provides more context and detail for how we will deliver our strategic plans. The Framework includes the following key priority areas:

- **Priority 1: Access and One Shropshire**
Ensuring a well understood front door with access to information and advice, that focusses on self-care.
- **Priority 2: Integration and One Shropshire**
Enable communities and the voluntary and community sector to take more of central role in the development and delivery of prevention programmes, ensuring all age groups are at the centre of the implementation of the framework.
- **Priority 3: Person Centred Care**
Embed Person Centred Care and approach across all organisations and partners.
- **Priority 4: Communities**
Bolster the voluntary and community sector to work with partners across the system to support those in need.

- Proactive Care pilot in PCN- evaluating impact
- Defining the neighbourhood approach
- Delivery of the HWB strategy and integrated care strategy through TWIPP
- Community and family hubs developing with Women's Health hubs aligning



- Person Centred Care:
 - Integrated Neighbourhood work commenced across STW, projects in Highley, Oswestry, Telford and South Shropshire with health, care and Voluntary and Community Sector
 - Women's Health Hubs – with focus on perinatal care, sexual health and menopause
 - Building on the development of children's and family hubs to access a range of services where people live
 - Multidisciplinary team development at Bishops Castle Hospital- services to support people in their own community to access health and care- expanding the drop-in service- next steps to look at outpatient services
 - Consideration in service design to ensure reduction in travel for people in rural communities where possible
 - Healthy weight strategies for Telford and Wrekin and Shropshire approved at respective Health and Wellbeing Boards
 - Population Health Management board and Health Inequalities board commenced utilising JSNA(Joint Strategic Needs Assessment) and other available data to inform the INT work and SHIPP/TWIPP strategies
 - PCN (Primary Care Networks) development with innovative working with other partners and stakeholders
 - Proactive care model in place across STW- impact evaluation suppression of 32 acute beds

- Virtual ward and sub acute wards are business as usual (presented to HOSC in April 24)
- Local care is not ALL community and primary care but aspects that can integrate
- Framework of VCSE involvement being developed around sustainability and support
- Focus on prevention and managing Long term conditions
- Focus on communities
- Development of Community hubs (physical and virtual)
- Neighbourhood approach nomenclature developing

COMMUNITY HUB VISUAL

'Community hubs provide a range of health, care and wellbeing services - a place where 'teams of teams' can come together to connect'



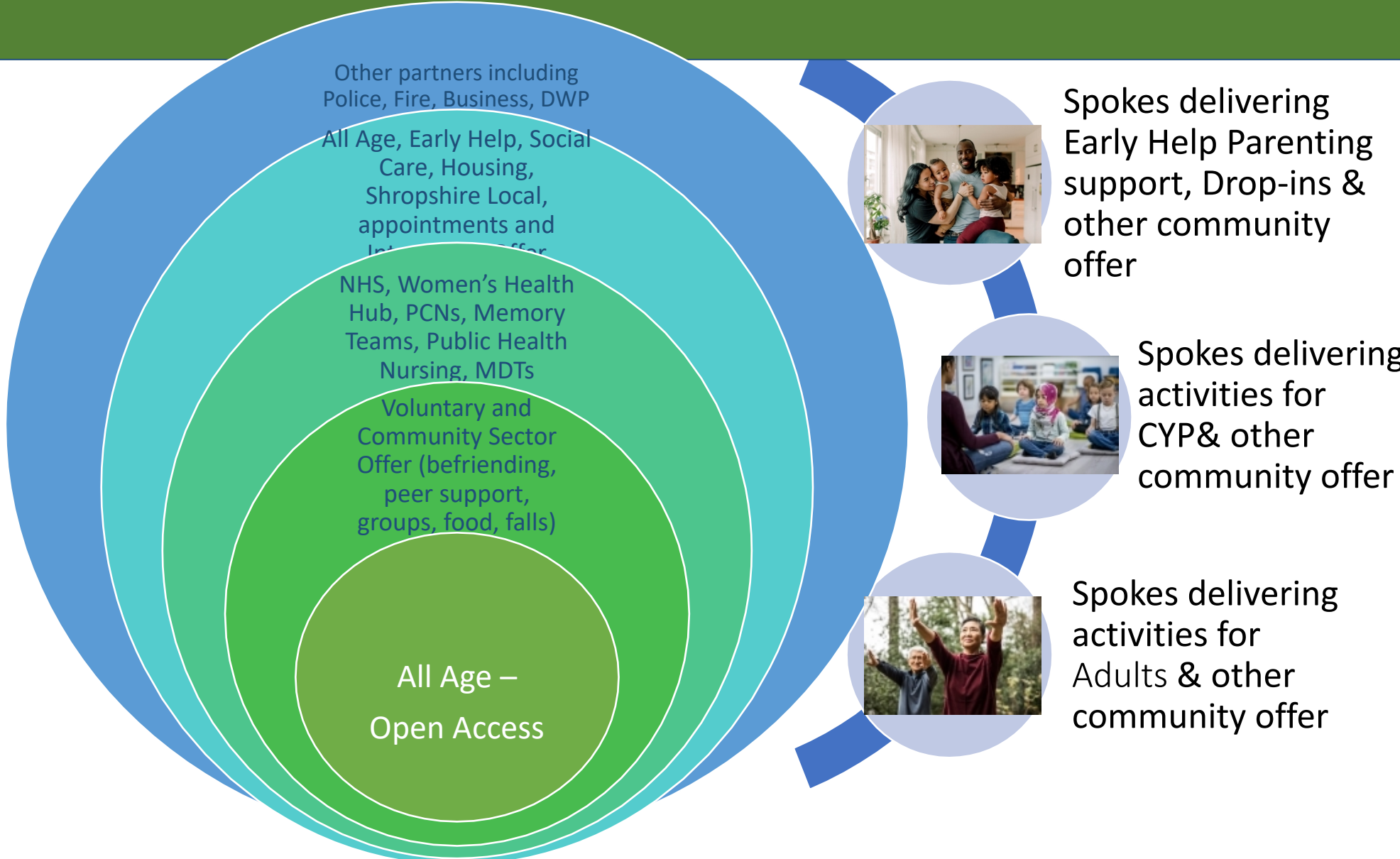
A visual concept of our neighbourhood approach



‘Teams of teams’
from across all parts
of the community
make up our
neighbourhood and
work together to make
it a great place to live,
work and learn.

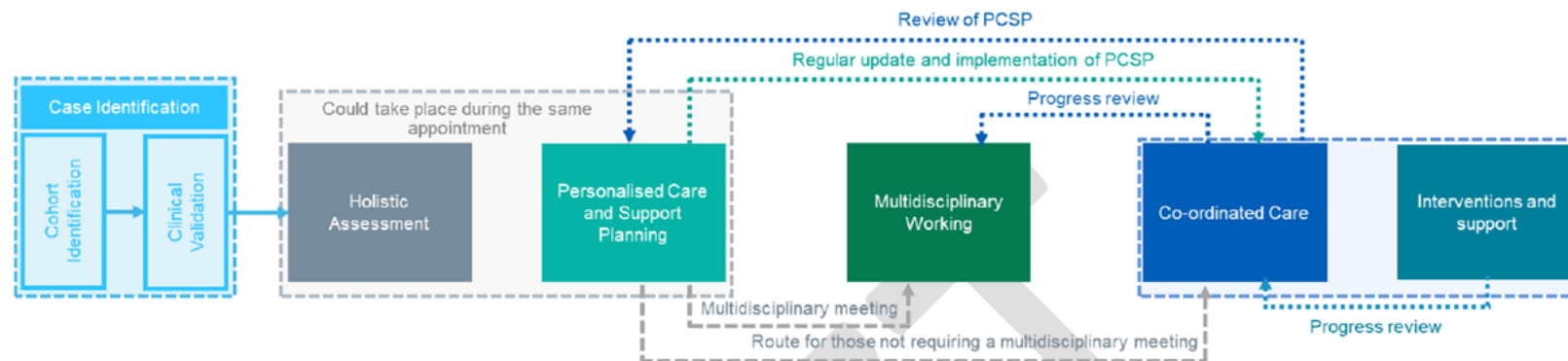


Different types of hub models – working together to make it as easy as possible for people to be happy, healthy and connected in their communities



Key components of the Proactive Care model

- ▶ Case Identification: using data driven approaches to identify eligible individuals and clinical validation of their eligibility
- ▶ Holistic Assessment: identifying the health, social and self-care needs of an individual
- ▶ Personalised support and care planning: empowering and enabling individuals to take an active role in making decisions about their care
- ▶ Multidisciplinary working: development of MDTs that review, recommend and deliver care (includes ASC & GP's, VCSE)
- ▶ Co-ordinated care: working with individuals to support them to understand recommendations and co-ordinate their care through a single point of contact
- ▶ Interventions and support: recommend clinical and/or non-clinical interventions that should be tailored to the individual's needs and preferences



- Outline business case for HTP approved December 2023
- Full business case submitted to DHSC in April 2024- awaiting approval
- Ongoing work between SATH (HTP) and STW ICB with Powys Teaching Health Board on planned developments in Newtown. NB – aligns with Shropshire’s support for the ‘Marches Forward Partnership’ work (work between Shropshire, Powys, Hereford & Worcester and Monmouthshire Local Authorities)
- ‘Big conversation’ outputs incorporated into JFP refresh



- Estates strategy for NHS, including primary care, commenced
- ICS Clinical strategy – improved cancer diagnosis, progress with MSK service, diabetes and mental health
- ICS Digital strategy actions commenced- Sath Electronic patient record upgrade completed
- Workforce strategy developed, aligned to NHS long-term Workforce plan commenced- workforce challenges improving in some areas



- First year of Joint Forward Plan 2023/24- updated plan to HWBB for 2024/25 (Year 2)
- Jointly developed with all system partners
- Jointly monitored and developed (e.g. working with Integrated Place Partnership Committees and Health & Wellbeing Boards as well as NHS ICB committees)
- Some early positive signs of progress but plenty to do – together
- Vital alignment to Population health and inequalities

